

Privacy and Copyright Statement

Web server activity logs

Like most web servers on the Internet, our servers collect and store all of the information that your web browser sends when it requests a web page, including: the name, domain, and numerical internet address of the "host" computer (typically a computer belonging to your Internet Service Provider and not your personal computer) from which you access the Internet;

- The date and time you accessed our site;
- The Internet address of the web page that you came from;
- The page you requested from our site and the number of characters sent to your computer; and
- The information your web browser software sends as its so-called "User Agent," which typically identifies the browser software and may also indicate the operating system and type of CPU used in your personal computer.
- It is impossible to determine the actual identity of an individual user from this information.
- The logs are periodically summarized and analyzed in order to study site usage over time and to perform other studies to help us improve the site's organization, performance, and usefulness.

Electronic mail

When you send us personal identifying information via e-mail (that is, in a message containing a question or comment, or by filling out a form that e-mails us this information), we use it to respond to your requests. We may forward your e-mail to other employees who are better able to answer your questions. We do not distribute lists of e-mail addresses to any parties outside of Watters Plumbing, Inc.

Collection and release of gathered information

We want to make it clear that we will not obtain personal identifying information about you when you visit our web sites, unless you choose to provide such information to us through form submissions. Except in the course of officially authorized law enforcement investigations, or in the event of a suspected attempt to deliberately circumvent our system's security with the intent to gain unauthorized access or to do physical damage (for example, an attack by hackers), we do not attempt to identify individual users or share any information we receive with any parties outside of Watters Plumbing, Inc. In the latter case, collected information associated with a suspected intruder might be shared through an incident response service.

Retention of collected information

Cookies - Some applications may save a "cookie" on your computer's hard disk to provide a temporary history of actions taken. A common example is the tracking of items placed in an online "shopping basket." We do not retain any record of "cookies" beyond what is necessary for running the application.

Web server activity logs - Monthly extracts of the log files are archived and stored off-line at our discretion for an indefinite period of time. Some statistical summaries derived from these data may be retained online or off-line at our discretion for an indefinite period of time.

E-mail - Information collected via e-mail will be retained at our discretion in a directly readable form for as long as necessary to complete our response. The e-mail itself may be retained in an archival form.

Online surveys - Information collected via online surveys may be maintained at our discretion for an indefinite period of time.

Content Accuracy, Completeness, and Usability of Watters Plumbing, Inc. Data and Information.

We make every effort to provide and maintain accurate, complete, usable, and timely information on our web sites. However, some Watters Plumbing, Inc. data and information accessed through these pages may, of necessity, be preliminary in nature and presented prior to final review and approval by the Director. These data and information are provided with the understanding that they are not guaranteed to be correct or complete. Users are cautioned to consider carefully the provisional nature of these data and information. Conclusions drawn from or actions undertaken on the basis of, such data and information are the sole responsibility of the user.

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